



Department of Health

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DATE: November 4, 2020
TO: Adult Care Facilities and Nursing Homes
FROM: New York State Department of Health

Health Advisory: Adult Care Facilities and Nursing Homes

Resumption of Salon Services

Please distribute immediately to: Administrators, Case Managers, Directors of Nursing, Directors of Social Work, Directors of Case Management

Beginning 11/6/2020, Adult Care Facilities (ACFs) and Nursing Homes (NH) may resume in-house salon services, provided that the facility is able to adhere to all local, state, and federal requirements as applicable, relative to hair salons and barbershops. Salon services may not commence in nursing homes or adult care facilities located in Red or orange micro-cluster zones. Information on those areas can be found at <https://forward.ny.gov/>. Further, residents who are isolated or quarantined are ineligible for salon services until cleared by the local health department (for ACFs) or removed from droplet and/or contact precautions.

The following guidelines include minimum requirements and are based on current best-known public health practices. Facilities must stay current with any updates to these requirements and incorporate any hair salon or barbershop operation into their Safety Plan.

Testing and Screening

Beauticians and Barbers providing salon services in an ACF and/or NH are subject to all requirements below:

- **ACFs:** Testing (or arranging for the testing of) beauticians and barbers who provide services within the facility for COVID-19 at least once per week. ACFs may consider using the point of care antigen testing devices to effectuate this requirement. Evidence of a negative test within the week (7 days) must be presented prior to initiating services;
- **NHs:** Testing (or arranging for the testing of) beauticians and barbers on each day they provide services within the facility. NHs may consider using the point of care antigen testing devices provided by HHS to effectuate this requirement. Evidence of a negative test within the last day (24 hours) must be presented prior to initiating services;
- **Both:** Screening by facility staff for signs and symptoms of COVID-19, including a temperature check; and
- Washing of hands when entering the building, prior to initiating services, and between residents.

Sanitizing and Personal Protective Equipment

To ensure the safety of those providing and receiving salon services, facilities must adhere to and/or make available, the following:

- Hand sanitizer upon entry to the salon, both the beautician/barber and resident must sanitize and/or wash their hands upon entry into the salon and immediately following the appointment;
- Screening of residents for signs and symptoms of COVID-19, including a temperature check immediately prior to their appointment;
- Removal of all non-essential items from the salon, i.e. magazines etc. No sharing of items;
- Beautician/Barber and residents/clients must wear a face mask or face covering for the duration of the appointment;
- Beautician/Barber must wear a face shields at all times in addition to a face mask or face covering;
- Gloves should be used as applicable and ample supply available at all times;
- Capes and aprons should be used one-time only, regardless if they are disposable or washable;
- Adequate time must be built-in between appointments to allow for full disinfection between customers of the equipment, workstation, chair, tools, etc.; and,
- A full disinfection of the salon will be completed and documented at the end of each day and prior to the initiation of any salon services scheduled for the following day.

Physical Distancing and Signage

Facilities must continue to promote social distancing and should implement the following:

- Designate staff to assist in transporting residents to and from scheduled salon appointments;
- Allow only one resident in the salon at a time;
- No waiting area shall be established outside of the salon;
- Keep doors to the salon closed while providing services; and,
- Post signage outside of the salon to remind others to adhere to proper hygiene, social distancing rules, appropriate use of PPE, and cleaning and disinfecting protocols.

Communication and Agreement

Prior to the resumption of salon services within a facility, the beautician and/or barber must agree to adhere to the following:

- Affirm their review and understanding of the State-issued industry guidelines and agree to implement guidelines as directed;
- Maintenance of a continuous log which includes residents served and the resident's temperature at the time of service; and,
- Submission of salon service receipts to a designated staff for sign-off.

Compliance and Evaluation

To ensure compliance and that resident safety remains paramount the facility will:

- Monitor beautician/barber services to ensure compliance with testing and documentation requirements; and,
- Conduct audits of documentation and will notify beautician/barber of any areas of noncompliance.